

Frequently Asked Questions for Pre-Planned Remote

When are the pre-planned district remote days?

- November 2 (day before Election Day)
- November 23-25 (3 days before Thanksgiving Break)
- December 21 (day before Winter Break)

Why is the district scheduling these pre-planned remote days?

The decision to implement these remote learning days was based on two factors. First, we received feedback from families after the calendar was revised in August regarding the shortening of Thanksgiving and Winter breaks. Implementing remote learning days will allow families to have that time together while still ensuring students are engaged in learning. Secondly, these pre-planned remote days will allow our Technology Department to evaluate and repair any issues that could arise for students in the event that multiple schools or the entire district needed to transition to remote learning due to the circumstances of the pandemic. So far, the district has had around 2,500 of our almost 23,000 traditional students who have had to learn remotely for a period of time due to COVID-19 reasons since the first day of school.

How will I know what my student's learning will look like on these remote days?

Schools or specific teachers will be in touch with families directly about what to expect on the days that students will learn remotely, including expectations, schedules, and other necessary information. Families may receive contact from teachers, or teachers may post instructions for students to access remote instruction through the SchoolsPLP platform.

What is SchoolsPLP?

SchoolsPLP is the latest and most comprehensive online and blended learning course catalog, for grades K-12, with a simple and intuitive interface. All teachers have been trained to utilize SchoolsPLP so that students will be prepared.

How does Pre-K work with remote learning?

Pre Kindergarten students will receive "go packs" from their teacher with learning materials. They will also receive print materials that can be used for learning at home. The classroom teacher will be in contact with families and students on a routine basis to make sure students are accessing the materials and learning new skills. If a student has an IEP, the special education teacher will contact the family to set up times to serve the student's learning goals.

How will athletics or extracurricular activities be handled on remote days?

Schools will be able to move forward with athletics and extracurricular activities.

How will IEPs and 504 be handled in a remote setting?

The Special Populations Departments will utilize the Continuous Learning Individualized Plan (CLIP) to identify **HOW** CMCSS will implement the services and supports outlined in student's IEP or 504 plan during remote learning to the greatest extent possible. The CLIP does not

replace the IEP or 504 plan, but rather documents how the provider will implement the services during remote learning. If services as outlined in the IEP or 504 plan cannot effectively be implemented in a virtual setting, the members of the IEP and/or 504 teams will convene to discuss options.

How will families access meals during remote learning days?

Please use the schedule below to ensure you can pick up meals for the pre-planned remote days, and the days immediately following them:

November 2 Remote Day

There will be curbside service on Friday, October 30 at the Elementary Schools from 1:00 P.M.-2:00 P.M. to pick up meals for October 31-November 3. Meals for the rest of the week can be picked up on Wednesday, November 4, from 1:00-2:00 PM.

November 23-25 Remote Days

There will be curbside service on Monday, November 23 at the Elementary Schools from 1:00 P.M.-2:00 P.M. to pick up meals for the week of Thanksgiving break.

Information regarding meal pickup for the December 21 remote day will be shared in the coming weeks.

I struggle with technology. Are there any resources available that can help me?

If you have any technical questions or issues with technology, please contact our Live Assist support team using the information provided below. If you are experiencing technical difficulties but are still able to access the internet, you can access a live Zoom call with someone from the support team. If you do not have internet access, please contact the support team at 931.920.7779.

<https://sites.google.com/cmcss.net/cmcssk-12virtualstudents/live-assistance>

I have unreliable internet access at my home - what should I do so my student can participate in remote learning?

You can contact your child(ren)'s originally enrolled school(s) to put in a work order for a hot spot. NOTE: If you have a hot spot in your home that you do not currently use, please return it so that other families may have access to it.

Will my student be marked absent if a technological issue occurs?

You will be able to document any difficulties during the days the district is learning remotely with the child's teacher.

Can we use our home computer instead of the school-issued computer?

Students must use the CMCSS issued device in order to access the resources needed for optimal instruction. The district-issued device allows CMCSS to properly manage software

licensing and maintenance, implement proper filtering and security measures, provide access for classroom software, and tech support as needed.

What security features are in place on the school computers? Will there be security issues connecting the school laptop to my home network?

The laptop uses the Windows Defender software as a primary virus scanner and Content Keeper for VPN access into the CMCSS network. Once the student connects to the internet, they are automatically connected to our VPN (CMCSS network) and all network traffic is filtered through our district firewall.